

How to plan a Tube and DLR journey

- 1 Check your starting and destination stations plus any connections using the symbols. Then refer to the index overleaf for details of access at each station
- 2 Check that you can safely manage the step into the train, which can be as much as 300mm (12 inches). See station index overleaf
- 3 Check your return journey as this may require a different route or use of an alternative station entrance
- 4 Ring Transport for London's 24 hour travel information number 020 7222 1234 before travelling to check the availability of lifts
- 5 If you experience problems with your planned route contact a member of staff at the station who will provide you with an alternative route

Need more help?

- If you are in difficulty, contact a member of staff or use the Help points where available on the stations
- London Underground's Conditions of Carriage changed in September 2004, and place no obligation on customers in wheelchairs to be accompanied. Therefore if you need assistance please ask a member of staff. For your own safety, please do not use a moving escalator unless you can step onto it, stand on it and step off it

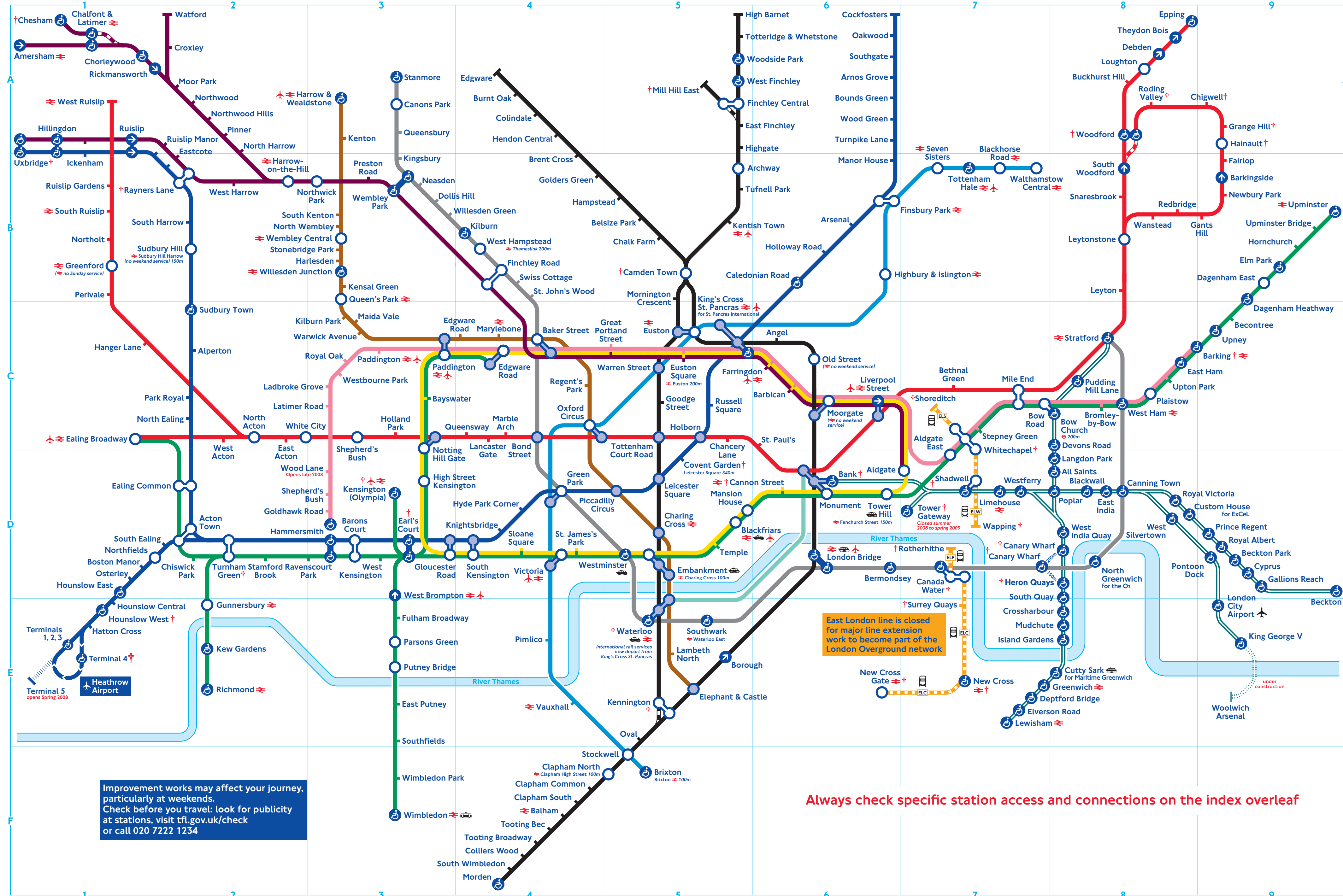
Website tfl.gov.uk

24 hour travel information
020 7222 1234

To get one taxi and two local, licensed minicab numbers text **HOME** to **60835**

Tube access guide

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Key to symbols

- A wheelchair symbol means you can use this station without using stairs or escalators from street level to platform
- An arrow means you can use this station without using stairs or escalators only if you want to catch a train going in the same direction as the arrow is pointing
- An empty blue circle means you might be able to change trains without using stairs or escalators (check the Tube Access Guide). You will not be able to get in or out of the station without using stairs or escalators
- A filled blue circle means you cannot catch a train or change trains at this station or by these lines without using stairs or escalators
- Connections with National Rail
- Connections with riverboat services
- Location of Airport
- Interchange with National Rail services to airport
- Connection with Tramlink
- Replacement bus service

Key to lines - check before you travel †

- Bakerloo** No special arrangements.
- Central** The service between Woodford - Hainault operates until approximately 2400.
- Circle** Cannon Street open until 2100 Mondays to Fridays. Open Saturdays 0730 to 1930. Closed Sundays.
- District** Cannon Street open until 2100 Mondays to Fridays. Open Saturdays 0730 to 1930. Closed Sundays. Earl's Court - Kensington (Olympia) 0700 to 2345 Mondays to Saturdays, 0800 to 2345 Sundays. Turnham Green is also served by Piccadilly line trains early mornings and late evenings.
- East London** The East London line is closed. Use replacement buses or alternative Tube and DLR routes via zone 2.
- Hammersmith & City** No service Whitechapel - Barking early morning or late evening Mondays to Saturdays or all day Sundays.
- Jubilee** There is step free interchange between Canary Wharf Underground and DLR stations and Heron Quays DLR station at street level.
- Metropolitan** For Chesham change at Chalfont & Latimer on most trains.
- Northern** Weekends and Monday to Friday off-peaks, all trains to/from Morden run via Bank - for the Charing Cross branch, change at Kennington. For journeys to and from Mill Hill East at off-peak times on Monday to Friday, change at Finchley Central. On Sundays between 1300 and 1700, Camden Town is open for interchange and exit only.
- Piccadilly** No service Uxbridge - Rayners Lane in the early mornings. Heathrow Terminal 4 Underground station open Mondays to Saturdays until 2345 only. Sundays open until 2315. Turnham Green is served by Piccadilly line trains early mornings and late evenings. Covent Garden gets very busy at weekends and evenings. Avoid the crowds by taking a short walk there from nearby Holborn (9 minutes walk), Leicester Square (11 minutes walk), Hounslow West is step-free for wheelchair users only.
- Victoria** No special arrangements.
- Waterloo & City** Mondays - Fridays 0615 - 2148. Saturdays 0800 - 1830. Closed Sundays and public holidays.
- DLR** No special arrangements.

All information accurate at time of print.