ADOBE® Creative Suite 3 Concurrency and TLP Licensing

Q: **What is concurrent licensing?**

A: Concurrent licensing is a software licensing model based on the number of simultaneous users accessing the program. This model allows customers to purchase a number of seats equal to the largest number of users likely to be active at a given time, rather than the total number of users in the environment. For example, in a five-user concurrent license, once five users are logged on to the program, the sixth user is prohibited. When any one of the first five log off, the next person can log on. In the case of education customers, this model is used most commonly in a computer lab environment.

Q: **Is Adobe eliminating the concurrent licensing option with Creative Suite 3 (CS3)?**

A: Adobe will no longer be offering concurrent licensing on these CS3 products through the TLP volume licensing program. However, Adobe will continue to offer concurrent licensing through the CLP volume licensing program.

Q: **Can customers still buy concurrent licenses for CS3?**

A: Concurrent licensing continues to be available for CS3 through the CLP program. Adobe invites TLP customers who wish to continue their use of concurrent licensing to learn more about the CLP volume licensing program at our website.

Q: **What is Adobe doing to address the needs of educational institutions that rely on concurrent licensing?**

A: The education market is very important to Adobe and we recognize that, for some education customers, concurrency has been an important part of how they manage their operations. This is why concurrent licensing continues to be available to all Education customers through our CLP program. For those customers who do not choose to join the CLP program, a transition plan is in place for those who have concurrent licenses covered under an Upgrade Plan. In this circumstance, you will be eligible to receive three standard (non-concurrent) licenses for each

concurrent license currently held. Once converted from concurrent to standard licensing under Upgrade Plan coverage, these licenses will retain Upgrade Plan coverage for the full term of that coverage. If customers have concurrent licenses that are not covered under the Upgrade Plan, they may continue to use their licenses concurrently; however, there is no special transition plan for concurrent licenses that are not covered under the Upgrade Plan.

Q: **Does this apply to other Adobe products?**

A: With the launch of Creative Suite 3, Adobe is announcing a change to the Adobe Open Options Licensing Program, which applies to all new Adobe Creative Suite 3 (CS3) products*. Adobe will no longer be offering concurrent licensing on these CS3 products through the TLP volume licensing program. However, Adobe will continue to offer concurrent licensing through the CLP volume licensing program. With the launch of Adobe Acrobat 8, it was announced that concurrent licensing will no longer be available for Adobe Acrobat products starting with Acrobat 8. Other than these changes to the Adobe Open Options Licensing Program, no other products are affected.

Q: **Does this apply to both Windows and Mac products?**

A: Yes, it applies to all Adobe CS3 products.

Q: **Does this apply to all Creative Suite 2.x Products?**

A: Yes, it applies to all Creative Suite 2.x products and suites. Any customer holding concurrently-licensed products or suites from the Creative Suite 2.x version will be able to continue with concurrent licensing if they purchase through the CLP program, but not if they purchase through the TLP program. For those who purchase through TLP program who have purchased the Upgrade Plan, the three-for-one transition offer extends to all Creative Suite 2.x suites and point products.

Q: **How do I find out whether I qualify for CLP licensing?**

A: To find out whether you qualify for the CLP program or if you have further questions, we encourage you to speak with an [Education Reseller](#).

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* Adobe Creative Suite 3 products affected by this change include: Adobe Creative Suite 3 Master Collection, Adobe Creative Suite 3 Design Premium, Adobe Creative Suite 3 Web Premium, Adobe Creative Suite 3 Production Premium, Adobe Creative Suite 3 Design Standard, and Adobe Creative Suite 3 Web Standard. Point products which make up those suites include Adobe Acrobat 8 Pro, Adobe After Effects CS3 Professional, Adobe Contribute CS3, Adobe Dreamweaver CS3, Adobe Encore CS3, Adobe Fireworks CS3, Adobe Flash CS3 Professional, Adobe Illustrator CS3, Adobe InDesign CS3, Adobe Photoshop CS3 Extended, Adobe Photoshop CS3, Adobe Premiere Pro CS3, and Adobe Soundbooth CS3.

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