Adobe solutions for government business transformation

Accelerate the adoption of online services and make access to information easier

The Louisiana Department of Health and Hospitals (DHH) team of social workers and outside consultants uses Adobe solutions to complete electronic assessment forms quickly and conveniently in clients' homes or online at DHH offices. The streamlined processes are faster and less costly, and they reduce the department's reliance on paper.

In the last few years, government agencies have come a long way in establishing a web presence. Anyone with Internet access can obtain information, download government forms, or in some cases, even enroll in or apply for basic programs and services.

Most citizens, however, have been slow to adopt online government services. Either they can't find the information they're looking for or they abandon the process because it's too cumbersome. The same is true for government workers, first responders, and warfighters, who could perform their duties more efficiently if they had better access to critical processes and information.

Drive higher adoption of electronic processes while eliminating the inefficiencies of paper
Adobe solutions for government business transformation offer a rapid development platform that helps agencies create and deploy rich Internet applications (RIAs) and intelligent Adobe® PDF forms, providing engaging and meaningful access to personalized services and information. These solutions combine a streamlined development environment with a demonstrated ability to meet architecture, security, and accessibility requirements, and they extend to mobile devices and offline usage.

RIAs enable agencies to deliver convenient, constituent-friendly online services that provide a more intuitive, responsive, and effective user experience. They combine the best user interface functionality of desktop software applications with the broad reach and low-cost deployment of web applications and the best of interactive multimedia communication.

RIAs integrate easily with legacy environments to extend existing applications within and across organizations without the need to rework them, which not only reduces development costs but also enables development in the first place.

With Adobe solutions, governments can:

- Provide a convenient, personalized, and more secure online experience with Adobe Flex™ software and PDF-based applications that enable people to work online or offline
- Accelerate service delivery to constituents by streamlining data capture, information sharing, and approval processes
- Help protect the privacy and security of sensitive communications with certified and authenticated documents
- Bridge legacy systems within and across organizations

Business Transformation

Calendar and Tasking
Performance Appraisals
Budget
Flight Hours
Man Power
Fleet Availability
Communication and Networks

Working in close collaboration with the 129th Rescue Wing, Aviamedia developed a Flex digital dashboard pilot application to highlight how dashboard technology can rapidly speed information-to-decision cycles for critical groups such as the special operations community.

Solution components
- Adobe Flex
- Macromedia ColdFusion® from Adobe
- Adobe LiveCycle® Reader Extensions
- Adobe LiveCycle Forms

For more information about Adobe solutions for government business transformation, visit *www.adobe.com/government/ business_transformation.html*.

Better by Adobe.™

Extend processes to anyone, anytime, anywhere

Adobe solutions help deliver services anytime, anywhere, through any medium, with no client software distribution, by leveraging Adobe Flash® Player software and Adobe Reader® software. Constituents and employees can quickly access personalized dashboards that help them locate and complete information relevant to their needs. The system can then compile the documents and forms most appropriate for their requirements and deliver them prefilled with known information. The result is substantially faster, more engaging, efficient, and convenient interactions.

Deliver more efficient, streamlined workflows

Government agencies can quickly, easily, and cost-effectively deploy PDF and XML forms online, which anyone using free Adobe Reader can fill out either online or offline. This eliminates manual processing while helping to ensure all the right information is collected, automatically verified, and captured into back-end systems. When filling out intelligent forms offline, constituents simply save PDF forms to their local hard drive, fill them in, and submit the completed form the next time they are online. This is especially beneficial for people who need time to gather more information or are using a dial-up connection.

Many people prefer to submit their completed forms via mail or fax, either because a wet signature is needed or they simply don't feel comfortable submitting their personal information online. Agencies can easily scan printed forms into their system with Adobe's dynamic 2D barcode technology. The results are improved data accuracy, faster response times, and more convenience and flexibility for constituents.

Promote trusted communications

Adobe technologies, combined with products and services from leading vendors, provide a common approach to information sharing that extends beyond the network to other agencies and mobile workers and helps agencies comply with policy, privacy, and security mandates. Adobe solutions help inspire trust by helping to protect the privacy and security of sensitive communications with certified and authenticated documents.