

# AUSTRALIAN INDIGENOUS TOURISM CONFERENCE 2004

# "BETTER BUSINESS – BETTER COUNTRY"

Esplanade Hotel Fremantle

8 – 10 February 2004





'On behalf of the Western Australian Indigenous Tourism Operators Committee (WAITOC) it is my pleasure to invite you to participate in the Australian Indigenous Tourism Conference 2004

The theme of the conference "Better Business, Better **Country**" will address the key issues & needs that impact on Indigenous Tourism in Australia and the opportunities that exist for authentic Indigenous tourism product.

It is our hope that this initiative will further assist in the development; employment and training of Indigenous people as well as have a positive social and economic return to regional Australia.

The conference will be held at the Esplanade Hotel Fremantle from 8 – 10 February 2004 prior to the Australian Cultural Tourism Conference and the Australian Tourism Awards in Perth, providing the perfect forum to showcase Indigenous art and culture and a unique opportunity to develop partnerships and cross cultural awareness with mainstream tourism.

Whilst Indigenous culture is over 40,000 years old, Indigenous tourism is in its infancy and we as a group can take this opportunity to nurture, educate and raise awareness and respect for Indigenous traditions and culture.

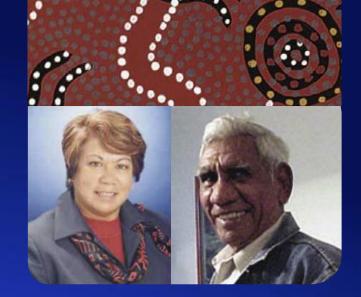
The outcomes of the conference will not only contribute to cross cultural awareness but will also provide the vehicle to drive partnerships for the future of Indigenous tourism which in turn creates employment and a greater sense of purpose and pride for Indigenous people.

I look forward to welcoming you to Noongar Country and hope that your time here is both fruitful and successful in the advancement of Indigenous Tourism and the promotion of this unique cultural experience to the World."

John Hayden Chairman, Western Australian Indigenous Tourism Operators Committee Inc.









# **Conference Program**

## Sunday 8 February 2004

1400 – 1700 Registration – Esplanade Hotel Fremantle 1830 – 2030 Welcome Function – WA Maritime Museum Shipwreck Galleries – Cliff Street - Fremantle

## Monday 9 February 2004

0730 – 0845	Registration – Esplanade Hotel Fremantle	
	OFFICIAL OPENING	
	MC - Introduction - John Morse AM	
0845 – 0905	Welcome to Country - Neville Collard	
0905 – 0910	MC - John Morse AM	
0910 – 0920	John Hayden - Chair WAITOC	
0920 – 0930	The Hon Bob Kucera APM JP MLA	
	Minister for Tourism	
0930 – 1000	Keynote Address – "Better Business –	
	Better Country" - Senator Aden Ridgeway	

## Monday 9 February 2004

1230 – 1330	Buffet Lunch
1330 – 1430	Workshop 1 "Training / Accreditation / Insurance" Laurie O'Meara – President, Australian Tourism Accreditation Association Allan Day, AIB Insurance
1430 – 1530	Workshop 2 "Building Partnerships and Joint Ventures" Cinzia Burnes – Australian Outback Travel Ron Morony – Indigenous Business Australia
1530 – 1600	Afternoon Refreshment
1600 – 1730	Workshop 3

# Tuesday 10 February 2004

Concurrent Workshop 1 Funding and Starting your Business Shirley McPherson - Chairperson, Indigenous Lands Corporation Jill Mills - Department of Employment and Workplace Relations Damien Hanger - Voyages Joe Proctor - Indigenous Capital Ltd	
Concurrent Workshop 2 Marketing your Business Jeff Sharp - GROLLO Group Stephen O'Neill - Australian Tourist Commission Jane Seman - Western Australian Tourism Commission Buffot Lunch	
	Starting your Business Shirley McPherson - Chairperson, Indigenous Lands Corporation Jill Mills - Department of Employment and Workplace Relations Damien Hanger - Voyages Joe Proctor - Indigenous Capital Ltd Concurrent Workshop 2 Marketing your Business Jeff Sharp - GROLLO Group Stephen O'Neill - Australian Tourist Commission Jane Seman - Western Australian Tourism

1000 – 1030 Keynote Address - "Tourism and the Media" – Ernie Dingo – The Great Outdoors 1030 – 1100 Morning Refreshment

1100 – 1130 Plenary Session 1 "Tourism a Business" Richard Muirhead – Western Australian **Tourism Commission** Kerry Rooney – Department of Industry **Tourism and Resources** 1130 – 1200 Plenary Session 2 "Getting Ready for Business" Mick Gooda, CEO ATSIS Western Australia 1200 - 1230 Plenary Session 3 "The Cultural Experience" Dr Richard Walley OAM – Aboriginal Productions and Promotions Sam Lovell OA – Kimberley Pioneer of Indigenous Tourism

"Pathways to Tourism' Bob Blair - Dreamtime Cultural Centre, Rockhampton Richard Agar & Mark Manado -Kimberley Regional College of TAFE 1900 – Late Gala Dinner – Esplanade Hotel Fremantle

### Tuesday 10 February 2004

0800 - 0900 Registration 0900 - 0915 MC – Review - John Morse AM 0915 – 0945 Keynote Speaker "Festivals and Indigenous Tourism" Mandawuy Yunupingu - Garma Festival 0945 – 1030 Keynote Speaker Tourism – A Personal Perspective - Joseph Elu – Chairperson, Indigenous Business Australia Launch 1030 – 1100 Morning Refreshment

Plenary Session 5 1330 – 1500 1. WAITOC Model John Hayden – Chairperson, WAITOC 2. Cultural Protocols Kerri McIlvenny – Australia Council for the Arts 3. Indigenous Ownership and Joint Management of Conservation Lands in Western Australia - Jim Sharp and Cliff Winfield, CALM 1500 – 1530 Afternoon Refreshment

1530 - 1630 Plenary Session 6 Bush Tucker and Tourism Mark Olive known as the "Black Olive" 1630 - 1700 Summary and Closing John Morse AM

1730 – 2030 Poolside Barbecue – Farewell function

#### General Information:

#### **CONFERENCE REGISTRATION:**

FEES:	WAITOC Member	\$450
	Non WAITOC Member	\$550
	WAITOC Member Day Delegate	\$250
	Non WAITOC Member Day Delegate	\$300
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Registration includes: Conference Satchel, All business sessions, Social Functions, Morning / Afternoon Refreshments & Lunch.

All conference rates include GST.

For more information contact: **Executive Officer** WAITOC Association Inc PO Box 7689, Cloisters Square PERTH WA 6850

Tel: (08) 9220 1746 Fax: (08) 9220 1787 Email: waitoc@tourism.wa.gov.au

#### FREMANTLE:

Enjoy Fremantle to discover the attractions of the area. Fremantle is renowned for its fabulous seafood, cosmopolitan street life, and historic gold rush-era architecture. It is a living, breathing, bustling Port City that somehow manages to be both laid-back and oozing with attitude all at once.

There's a character pub on every corner, and the streets are filled with interesting bookstores, galleries, boutiques and delicatessens brimful of local produce. This is the place to pick up a strand of Broome pearls, some colourful Majolica pottery, or some of the freshest produce available.



Market Street in Fremantle.



Australian Government Aboriginal and Torres Strait Islander Services



Department of Local Government and Regional Development ent of Western Australia



Department of Industry and Resources

Australian Government

Department of the Environment and Heritage

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WESTERN AUSTRALIAN OURISM COMMISSION



















